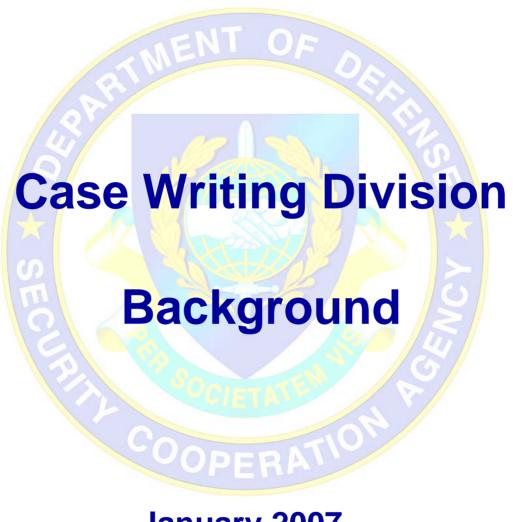




## **Briefing Topics**



- CWD Background.
- Current LOA Process
- LOA Preparation Changes
- FMS Customer Impact





# **Case-Writing**

#### Concerns



- Case-writing consumes over \$3,000,000 annually in salaries alone difficult with our diminishing resources
- Duplication of capabilities at different locations at different pay levels
- Difficulty with standardization of FMS case-writing across Implementing Agencies
- LOA document metrics for timeliness not achieved
- Extensive re-work of documents
- Inability to handle ebbs and flows in workload across Implementing Agencies
- Variation in documentation provided to DSCA by Implementing Agencies
- Lack of standardized functional training
- Inconsistent DSAMS use.



# **Consolidated Case-Writing**



(Goals)

#### Goals

- Save resources
- Improve timeliness
- Improve quality
- Standardize policy implementation
- Surge capability with pooled resources
- Standardize training to a targeted audience
- Optimize full potential of DSAMS case development functionality
- Allow DoD "purple" prioritization of documents
- Improve accuracy and consistency of reporting and metrics



## **Case Writing Myths**



#### **MYTH:**

 CWD Process radically alters the LOR submission, LOA processing and LOA Implementation / Execution Process

#### **TRUTHS:**

- CWD process does <u>NOT</u> alter the "Front-End" LOR submission process.
- CWD process does <u>NOT</u> alter "Tail-End" Offer, Acceptance, Implementation or case execution processes.
- CWD process <u>ONLY</u> affects "Mid-Cycle" LOA preparation/completion and Counter-signature process.



## **Case Writing Myths**



#### **MYTH:**

SVC / IA's no longer "Write" cases!

#### **TRUTH:**

 LOA preparation process is a <u>continuum</u> – Svc/IA LOA development and input of "Front-End" LOAD is as much a part of "writing" as is CWD compilation, writing and completion of the LOA.

#### MYTH:

Customer Processes are Changed as a Result of the CWD process.

#### **TRUTH:**

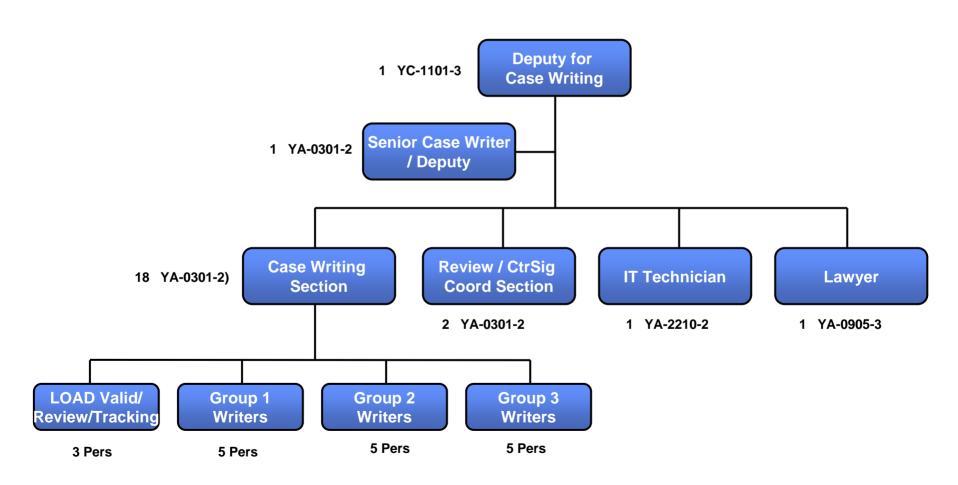
 Customer continues to submit LOR's thru existing channels and continues to interface with all offices with whom they currently deal.

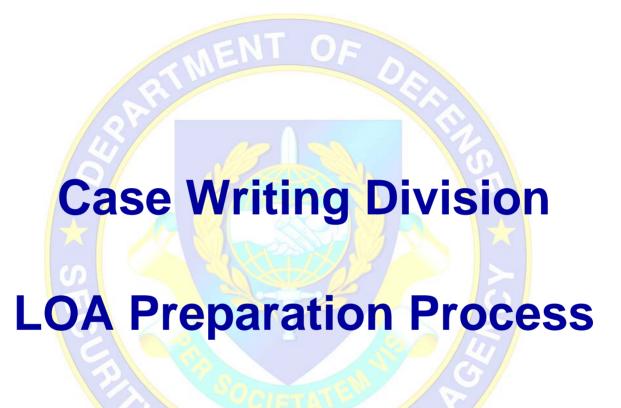


# Case Writing Division Organization



(24 Personnel)







### **Current LOA Process**

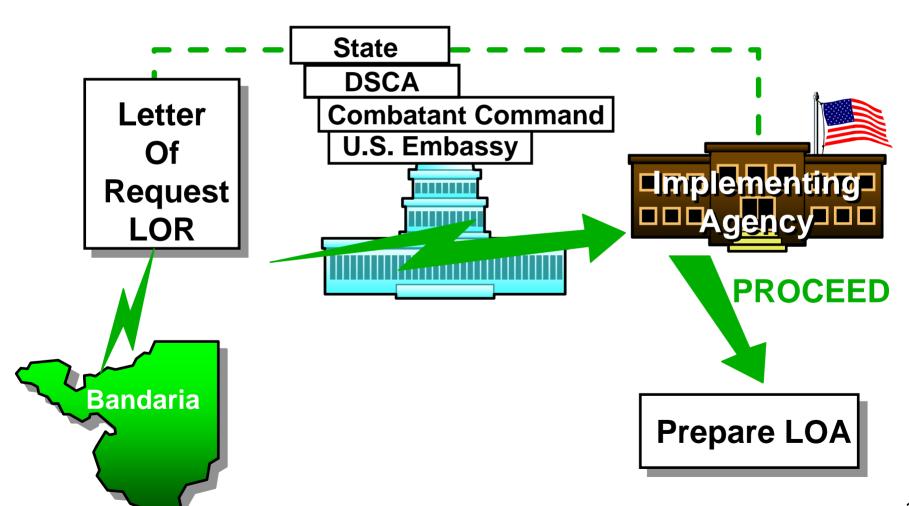


- LOR is received by the Service / IA by whatever channel it is transmitted.
- Service/IA tasks appropriate command or office with preparation of a <u>complete</u> LOA.
- After appropriate Service/IA review/staffing, LOA is forwarded to DSCA-DBO for DSCA review under Electronic Countersignature process and Counter-signature coordination.
- DBO conducts appropriate DSCA review coordination, State List coordination, and counter-signature.



### **LOA Initiation Process**

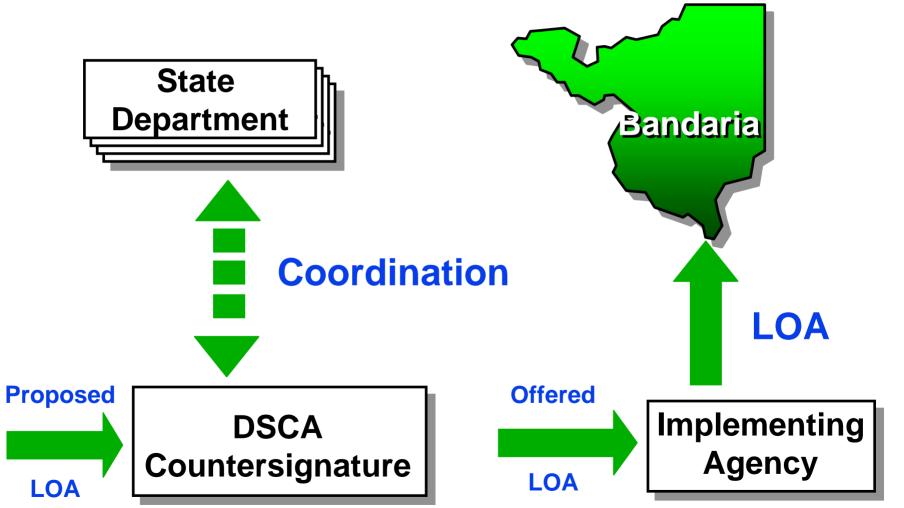






### **Final Review**







### **Acceptance and Implementation**



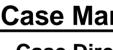


**Implementing Authority** 



**Obligation Authority** 





**Case Manager** 

**Case Directive** 



**Accepted** 

LOA

Initial **Deposit** 

Signed LOA





## **LOA Preparation Changes**



- Services / IA's retain major responsibilities for development of case scope, structure, and pricing (80-90+% of LOA prep time!!).
- CWD assumes responsibility for writing, assembly and preparation of the final case.
- CWD has responsibility for obtaining Implementing Agency final coordination, DSCA coordination, State-list coordination and executing DSCA countersignature.



### Impact for FMS Customer



- NO CHANGE in process OR procedures for FMS customers Changes are INTERNAL to DSCA and Services.
- FMS customer continues to interact with SAO, DSCA, USASAC, SAF/IA, AFSAC, Navy IPO, etc as before.
- LOR's continue to be forwarded and processed as in the past.
- Services and Project Offices develop P&A data and manage program development as in the past.
- LOA and Amendment processing times should improve as process is implemented.
- FMS customer should see more standardization of LOA format, structure and notes – less difference between cases prepared by different Services.
- Current Case Prep metrics remain in place Goal to prepare 80% of LOA's within 120 days.

